



March 5, 2010

The Honorable Richard J. Durbin, Chairman
U.S. Senate Committee on the Judiciary
Subcommittee on Human Rights and the Law
United States Senate
224 Dirksen Senate Office Building
Washington, DC 20510

Dear Chairman Durbin:

Thank you for your follow-up letter dated January 29, 2010 requesting further information on Symantec's human rights policy. Since my initial response to you on January 15, 2010, we continue to perform our internal due diligence in considering your recommendation that Symantec participate in the Global Network Initiative (GNI).

At Symantec we take human rights seriously. After a rigorous internal review process, Symantec became a signatory to the UN Global Compact (UNGC) on March 14, 2006. The UNGC sets forth a set of ten principles focused on human rights, labor, environment and anti-corruption. In fact, we were one of the first software companies to sign on to this important initiative.

Per your request, we are exploring participation in the Global Network Initiative (GNI). Since my recent letter to you we have been performing our due diligence including the following actions:

- Symantec is on the GNI working group distribution list
- We have formed an internal committee to conduct our own due diligence around this issue. This committee is headed by our General Counsel Scott Taylor, and includes members from government affairs, ethics and compliance, privacy and corporate social responsibility.
- We recently held an informational meeting with Dunstan Hope, who represents Business for Social Responsibility (BSR) and acting in the capacity of facilitator for the GNI and Chuck Cosson, Senior Policy Council for Microsoft.

- On March 4th we participated in a State Department meeting on Internet Freedom led by Undersecretaries Maria Otero and Robert Hormats.
- We are also initiating discussions with the Center for Democracy and Technology (CDT), one of the leaders of the GNI effort.

We understand that GNI addresses some unique privacy questions and access to information aspects to the human rights dialogue. We believe that GNI is worthy of consideration and want to assure you that we're making every effort to learn more about GNI and if there is a strategic role for these principles with respect to our overall human rights policy as a company.

As the world's information security leader, Symantec follows a rigorous privacy policy¹ to protect our customers' information. Our business policies are closely monitored and aligned with our industry leading human rights policy. Our technology is used to protect our customer's information. Our philosophy is that the protection of our customer comes first regardless of geography or the government's political philosophy of where that customer resides.

Your letter of January 29 also asked about our operations in China. Like many other multi-national corporations Symantec does business in China, including product development, and sales. Specific activities include: Sales and development centers located in Chengdu, Beijing, Hong Kong, Shanghai, Guangzhou and Shenzhen, and a joint venture with networking manufacturer Huawei Technologies Co. where we are the minority partner.

Symantec is committed to respecting human rights where we do business around the globe, including in China. Thank you again for your interest in this important topic of freedom and human rights. Be assured that Symantec will continue to abide by high standards of corporate responsibility, including human rights as we conduct business throughout the world.

Regards,



Enrique Salem

¹ Your Privacy Rights. <http://www.symantec.com/about/profile/policies/privacy.jsp>